

Newsletter 2024

Trondheim Cruise Network

Year: 2024

Issue Nr. 12

09 December 2024



Photo: Felix Seifert / Trondheim Port

Cruise contributes 127 million NOK locally



Photo: Jeanette Malbrich

4 calls to Hitra & Frøya

see page 3

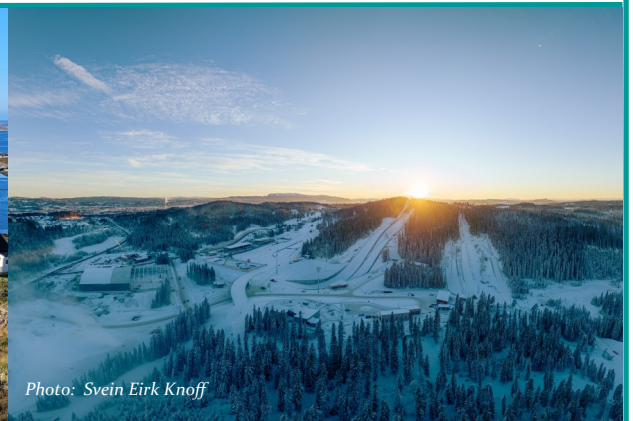


Photo: Svein Eirik Knoff

World Nordic Ski Championship

see page 3



Trondheim
Port Authority



TRONDHEIM

2024—A SEASON THAT LASTED THE ENTIRE YEAR

2024:
93 calls
170.000 pax

Our first call was on January 29th and our last call will be Fred Olsens' Balmoral calling on New Years Eve.

We will then have had calls every single month throughout the entire year. What a season!

Even though numbers of calls have decreased from last years' record of 108 we have maintained approx. the same number



Photo: Trondheim Port Authority

of passengers 170.000 due to bigger ships calling.

SHIN-UP OF WELCOMING FACILITIES

Selfie-spot
and new signs

We have updated our welcome facilities with a selfie-friendly picture of Trondheims' Old wharves and new signs with maps of the city.

A QR-code to guide the guests to visittrondheim.no was raised at the exit to the city.

Free city maps in English and German are distributed to the

guests by local hosts on every call.



Photo: Trondheim Port Authority

NEW 12M GANGWAY

New 12m
gangway

In addition to our existing gangways, we have now purchased a new 12m gangway with a 1,4m width and wheelchair friendly surface.

We now have:

- ◆ a 6 m
 - ◆ two 8 m
 - ◆ two 10 m
 - ◆ two 12 m gangways
- available that can be combined



Photo: Felix Seifert /Trondheim Port Authority

with our container gangway solution. Rental of a gangway is 2.500NOK a day.

Saga Cruises,
CFC Croisières
and AIDA
Cruises in port

WORLD NORDIC SKI CHAMPIONSHIP 2025

Trondheim will be hosting the World Ski Championship from 26.2. to 9.3.2025.

Three cruise calls are expected during this period. AIDASol, Renaissance and Spirit of Discovery.

AIDA Cruises guests will have the option to attend the competitions on 26th of February.



Photo: Trondheim Port Authority

Reduced
availability
of the veter-
an tram
tour in 2025

VETERAN TRAM TOUR 2025

From April throughout autumn 2025 construction work in Kongensgate will reduce the flexibility of our tram line.

Fewer departures of the veteran tram and a shorter ride are among the consequences.

We encourage cruise lines to contact their shorex agent to find a solution for each call. Flexibility and collaboration will be key.

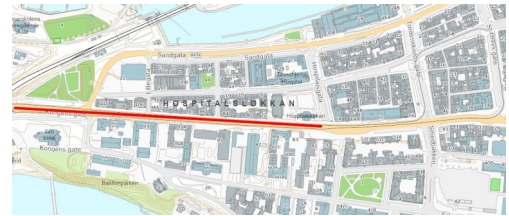


Photo: Boreal Travel

Two cruise
facilities at Frøya
& Hitra

4 CALLS TO HITRA & FRØYA

Amadea, Hebridean Sky, Scenic Eclipse and Spitsbergen called this stunning archipelago.

Guests had the opportunity to visit a salmon farm of one of biggest salmon producers in Norway. A tour to the Old Trading Centre Hopsjø and the Best of Frøya tour to out to scenic lighthouse at Titran

were among the best sellers.

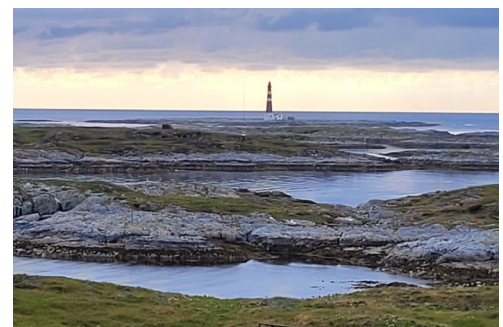


Photo: Jeanette Malbrich

Shore power at main cruise quay by 2026

SHORE POWER DEVELOPMENT UPDATE

World Explorer connected to our low voltage facility three times in 2024. We are looking into investing in a frequency transformer to enable 60Hz vessels to connect as well.

The installation for the main cruise quay has been on hold due to no connection promise by the grid provider. We are now awaiting a grid commitment of 4,9MW with a poten-

tial upgrade to 12MW in 2030. The facility is expected to be completed by 31.12.2026.



Photo: Trondheim Port Authority

Fifth consecutive year hosting an environmental tour onboard

ENVIRONMENTAL TOUR ONBOARD WITH LOCAL POLITICIANS

Also this year, we invited local politicians and decisionmakers on board the brand new Mein Schiff 7 while docked in Trondheim.

We were honoured by the presence and presentation held by Marcus Puttich explaining which measures are taken to reduce the overall footprint. Equally important was Cruise

Norways' presence supporting us sharing valuable facts rectifying the image on cruise in Norway.



Photo: Trondheim Port Authority

Ripple effects generate 291 jobs and 277 mil NOK in value creation

127 MILLION NOK IN LOCAL CONSUMPTION

Menon Economics analysed consumer data and a local guest survey from 2024 presenting facts on the economic impact of cruise ships in Trondheim.

The cruise lines spent 27 million NOK in 2023 and their passengers 100 million NOK.

Confirming the fact, that

the longer the ship stays, the bigger is the economic impact.



Photo: Trondheim Port Authority

Attending
Seatrades in
2025

EXPECTING 175.000 GUESTS IN 2025

In 2025 Trondheim Port expects 98 cruise calls and a maximum of 174.000 cruise guests.

Highlights next season are the first calls from Celebrity Cruises and the Ritz Carlton Yacht Collection.

Trondheim will be represented at the Seatrade and the member events of Cruise Europe

and Cruise Norway in 2025.



Maria K. Undheim Business Developer Cruise

SIX NEW TOUR EXCURSIONS

We have added six new tours to our [excursion manual](#) in Trondheim.

Among them are a new Kennel Visit, themed walking tours and a dogsledding tour for the winter season.

14 excursions on Frøya & Hitra are summarized in their own [manual](#).

More capacity on
boat sightseeing
tour



TURN AROUND WITH MYSTIC CRUISES

Between 2012 and 2019 Trondheim was a turn around port for Pullmantur Cruises with up to seven turn around calls in summer.

Next year we will finally be able to put our experience into use again.

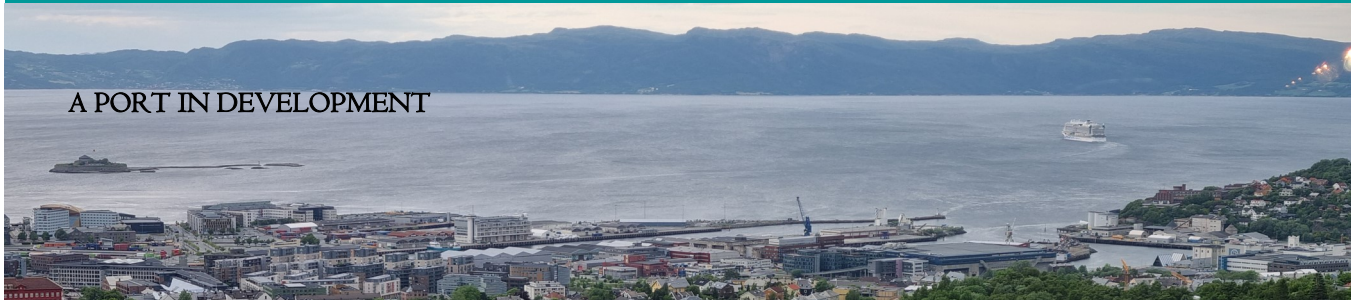
World Voyager is due to turn in Trondheim, giving guests the possibility to discover the

city pre- and post call.



Photo: Trondheim Port Authority

Turn around
with Mystic
Cruises



A PORT IN DEVELOPMENT

Port of Trondheim

We have released our prices for 2025.

We keep on offering 20% discount on quay dues between 01.10.-30.04.

From the 5th to the 9th call within a calendar year you'll get 5% off quay dues. The 10th and all subsequent calls get 10% discount.

The EPI-score continues to determine the sum of quay and harbour due.

We will introduce a cancellation fee for calls in the current season.

Fresh water bunkering, rental of gangways and waste handling are among the most popular services provided this season.

Finalized Port [prices for 2025](#)



DEVELOPMENTS PROJECTS

- * Establish shore power for main cruise quay by 2026
- * Upgrade bus parking area
- * A geotechnical survey done this summer confirmed the location feasibility for a new berth, we will continue the project by regulating the area for port purpose
- * Extending the cruise quay 68 to 120m

PORT INFORMATION

Quay 68/ cruise quay:

Length: 96 m

Draft: 13 m

Airdraft: Unlimited

Beam: Unlimited

Quay 68 can take vessels up to 360 m.

Quay 30:

Length: 280 m

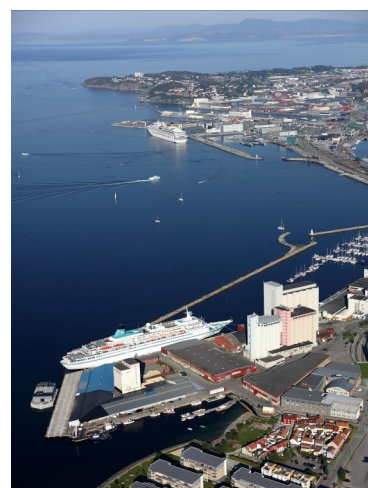
Draft: 8 m

Beam: 55 m

Airdraft: Unlimited

Port service:

Waste handling:	Yes
Wastewater method:	Truck
Bunker delivery:	Yes
Bunker method:	Truck
Supplies:	Yes
Tugboats:	Yes
Anchorage:	Yes
Other services:	Yes



Port of Trondheim

We continuously strive to improve Trondheim and Trøndelag as a destination for your cruise tourists. Any feedback is highly appreciated.

List of [network members](#)

Contact Information

Maria Kühnl Undheim
Business Developer
Trondheim Cruise Network Mid-Norway SA

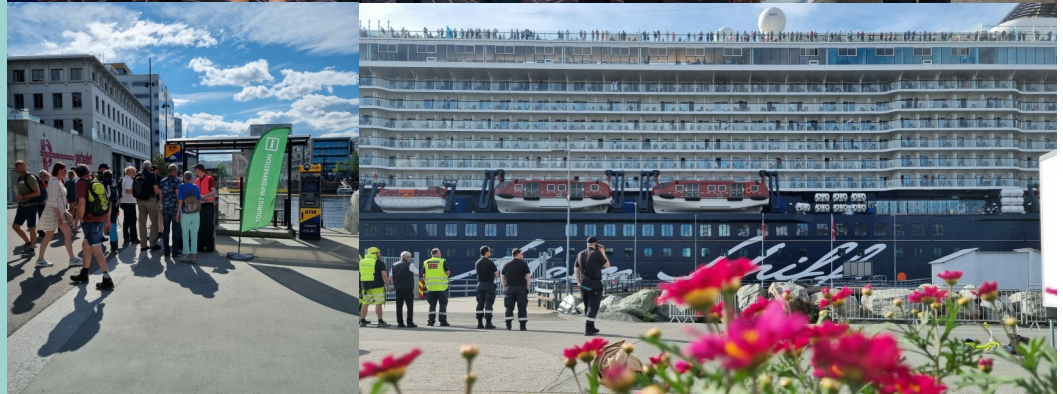
Cell: +47 467 63 930

E-mail:
kuehnl@trondheimhavn.no

Find TRONDHEIM on:

Trondheim Cruise Network consists of private and public companies with a common interest to strengthen sustainable growth in cruise tourism to Trondheim and Trøndelag contributing to increase local value creation. The primary tasks of the network are to enhance welcoming reception of cruise guests and promote local excursions as well as the destination itself.

TRONDHEIM WELCOMES CRUISE PASSENGERS



Photos: top left corner: TUI Cruises
bottom left corner: Trondheim Port Authority

top right corner: Trondheim Port Authority
bottom right corner: Trondheim Port Authority



Trondheim Cruise Network is a member of:



STATISTICS

Calls 2024:	93
Passengers 2024:	170.700
Turnaround:	1
Overnight calls:	4
Off-season calls:	19
Expected calls 2025:	98
Exp. pax 2025:	174.000



Photo: Felix Seifert /Trondheim Port Authority