

Terms, conditions and prices

Trondheim Port Authority

Valid from 01.01.2025



Trondheim
Port Authority

Trondheim Port Authority

Representing ports in Trøndelag

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VELKOMMEN TIL TRONDHEIM



We are delighted to welcome you – passengers, crew and ships – to Mid – Norway. Our region can offer a tasteful mix of history, art, technology and green initiative.

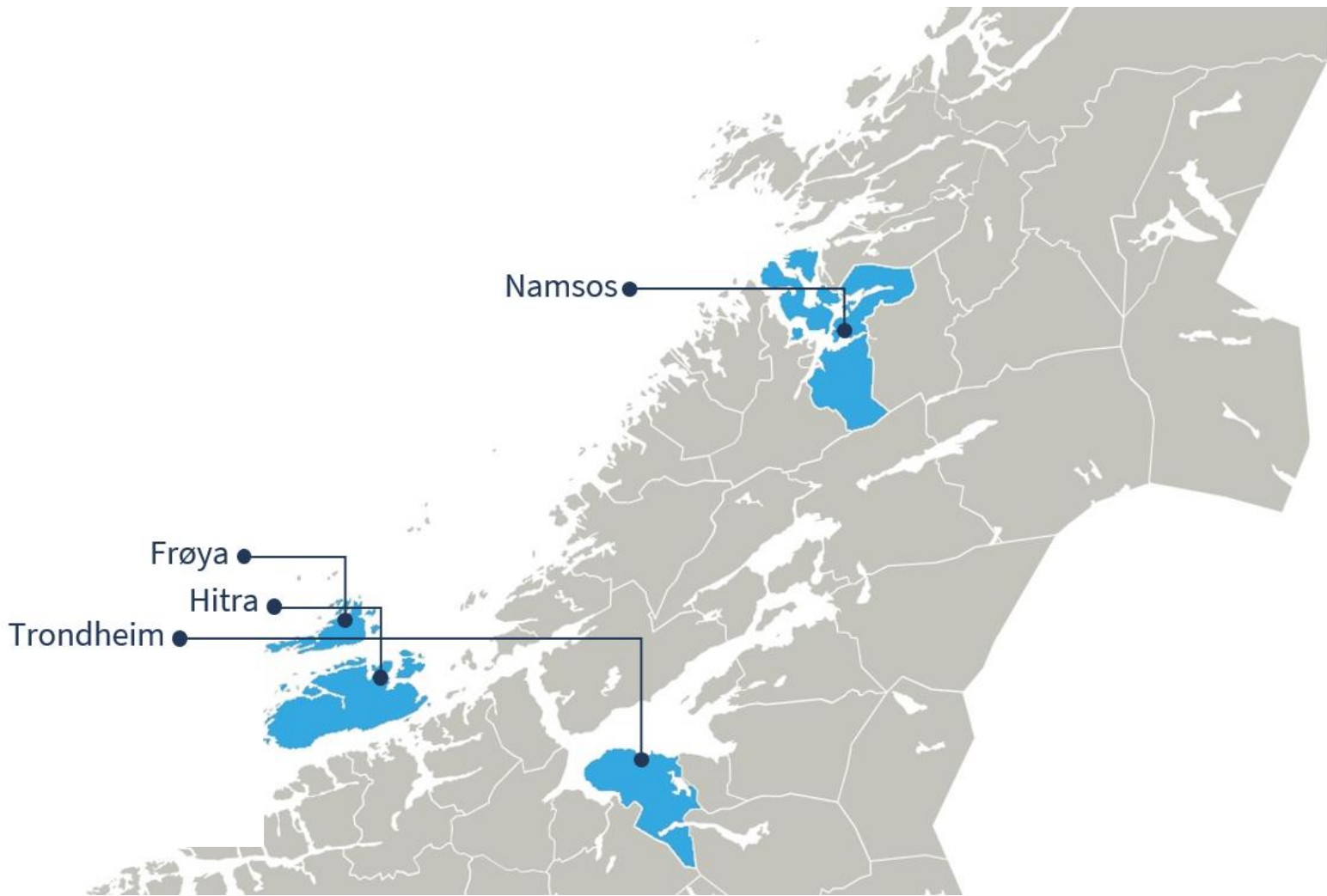
Our cruise berths are centrally located for exploring both rural and city life in Trøndelag.

Knut Thomas Kusslid

Trondheim Port Authority consists of several harbours in the region of Trøndelag.

Welcome to our four cruise destinations:

- Trondheim
- Frøya
- Hitra
- Namsos



General terms and conditions

The following commercial terms and conditions apply for Trondheim Port Authority (TPA) unless otherwise provided by law and related regulations or decisions. No liability is accepted for misprints.

Ordering quay and service

In order for Trondheim Port Authority to grant you docking rights a formal request needs to be sent including previous harbour, next harbour, security level of the vessel, waste declaration, intention to load and unload goods and invoice receivers. It is necessary to announce expected arrival time (ETA) at Trondheim harbour latest 24 hours in advance.

Trondheim Port Authority can provide the following services upon request that have been sent to Trondheim Port Authority by latest 12 am the previous day such as security, towing, water supply and mooring. Services are provided according to available capacity.

From 01.01.2022 quay allocation does not follow the first-come first-serve rule anymore. Attribution of the quay facility will be done according to size, security and additionally, emission reducing measures.

Duty to provide information

Trondheim Port Authority can demand a copy of documentation to fulfil public requirements to keep statistics. This includes all information and documentation necessary to control, calculate and collect fees.

Conditions for Fairway due

Vessels calling within Trondheim Port Authority's port areas are subject to a fairway due. The fairway due is calculated using the vessel's gross tonnage (GT) as stated in the vessel's tonnage certificate, pursuant to the International Convention on Tonnage Measurement of Ships of 1969.

The fairway due finances the Port Authority's responsibility for safety in the port and water areas cf. §36 of the Act relating to Harbours and Fairways the Harbour Act.

Conditions for Quay due

Vessels calling at Trondheim Port Authority's public quays are subject to a quay due. The quay due is calculated using the gross tonnage (GT) of the vessel.

Quay dues are payment for the use of Trondheim Port Authority's quays, and are paid according to the length of stay, although never less than for 24 hours. The length of stay is defined as the time between berthing and unberthing, and is broken down to number of days. Six hours or less on a consecutive day will be counted as half a day.

The quay due is charged to enable future infrastructural investments as well as maintenance and use of existing quays. Furthermore, planning, logistics, external communication and welcoming facilities are coordinated in connection to each call.

ISPS fee

Vessels calling at Trondheim Port Authority's public quays are subject to an ISPS fee. The ISPS fee is calculated by the total number of passengers. The ISPS fee covers costs of all security measures during a call including staff, gates, fences and other equipment as well as administration.

Prices 2025

All prices quoted in this document are stated in Norwegian kroner (NOK) and are VAT exclusive.

Fairway and Quay due

Quay due: 0.72 NOK per GT
Fairway due¹: 0.12 NOK per GT

The minimum quay due is NOK 10.500

SUM due: 0.84 NOK per GT

The total due is determined by the vessels EPI (Environmental Port Index) score.

Total due = 0.84 x GT + ((0.84 x GT) x EPI mark-up in %)

Calculate mark-up if EPI-Score is **NOT** 40:

EPI-Score **under 40**: $\left(\frac{1,5}{40}\right) (40 - \text{EPI Score}) 100\%$

EPI-Score **above 40**: $\left(-\frac{0,4}{60}\right) (\text{EPI-Score} - 40) 100\%$

EPI	+/- markup
0	150%
10	113%
20	75%
30	37,5%
40	0 %
50	-7 %
60	-13 %
70	-20 %
80	-27 %
90	-33 %
100	-40 %

If the vessel did not send in data within 72 hours after the call to get an EPI-score, the score is set to: **0**

Since May 2019 an online portal is available to enter the data that calculates your score. Technical data about the vessel must only be submitted once for all participating Norwegian ports.

For questions about EPI please contact Trondheim Port Authority.

Discounts

The following discounts apply on quay dues:

Seasonal discount:

Cruise ships calling during off-season get 20 % discount. The season for cruise ship calls is 1st May to 30th September.

Frequency discount:

Any cruise line (operating under the same brand name) calling several times within the same calendar year is entitled to a 5% discount on the 5th and all subsequent calls. From the 10th and all subsequent calls, the cruiseline is entitled to a 10% discount.

Accumulated discounts cannot exceed 20%. There are no discounts on the minimum amount.

¹ Composition of due elements are subject to revision and might change. However, the total due remains the same.

Passenger fee

Passenger fee is **7.5 NOK** per passenger per call.

The passenger fee is not charged if passengers are not allowed to disembark according to national and local regulations.

Tender due

If you are anchored and use the tender facilities a fee of **5 000 NOK** per day is charged.

This is to cover administration, planning, logistics, external communication and welcoming facilities that need to be coordinated.

Cancellation fee

When cancelling a cruise call, the following fee applies:

Cancellation within the same calendar year of the booked ETA, 30% of the quay due is charged.

In case of cancellation within 48 hours before the ETA, 100% of the quay due is charged.

Already incurred costs related to the call will be charged.

In case of cancellation due to force majeure, within 48 hours before ETA, no fee is charged.

ISPS fee

	Price in NOK
Per passenger per 12-hours	16.2
Minimum per call per 12-hours	14 500
Maximum per call per 24-hours	53 500

Changes in ETA or ETD that are announced less than 24 hours prior to call will cause additional fees.

They are charged in their full amount.

In case of unpredicted extra security measures, we will charge costs as occurred.

Turnaround fee

When cruise ship passengers start or finish their cruise in Trondheim, a turnaround fee will be charged in addition to the ISPS fee. The amount of the fee will be set in cooperation with the ship agent.

Services

Water supplies

	Price
Minimum charge	NOK 750
Price per m ³	NOK 30
Connection fee	NOK 1 500

Order of water supplies shall take place no later than 24 hours before arrival. Connection is charged if cancelled upon arrival.

Rental of equipment

For rental of equipment deployment with TPA has to be added. 2-hours minimum charge applies outside normal working hours. Minimum is charged if cancelled upon arrival. Orders shall be received 24 hours prior to use.

Equipment	Price
Fences	NOK 130 per piece per day
Gangway (6m, 8m, 10m, 12m)	NOK 2 500 per day
Repos and 2 gangways	NOK 3 800 per day
Container frame* 1.5m height incl. net	NOK 2 000 per day
Yokohama-fender 3.5m x 6.5m (4 available) 2.5m x 5m (4 available)	NOK 4 000 per day per piece
1.3 m x 2m (2 available)	NOK 2 500 per day per piece
Use of wheel loader (incl. driver)	NOK 1 210 per hour
Use of truck with crane (incl. driver)	NOK 1 585 per hour
Use of dory (incl. 2 crew)	NOK 4 780 per hour (min 2 h)

All our conditions and all prices are to be found in the Norwegian Forretningsvilkår.



Hiring cost for Trondheim Port Authority

	Hourly rate
Normal working hours	NOK 850
Between 3 PM and 9 PM	NOK 1 275
Between 9 PM and 7 AM as well as Saturdays and Sundays	NOK 1 700
Public Holidays	NOK 1 980

Minimum 1 hour applies within normal working hours. Outside normal working hours a minimum of 2 hours are charged.

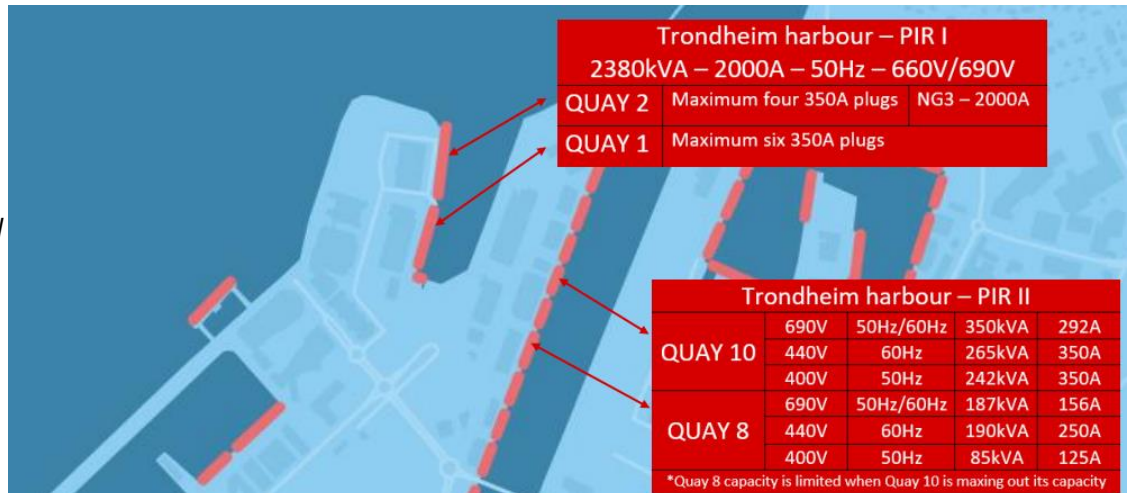
Shore Power

2.5 NOK per kWh*

Assistance with plugging is charged according to hiring costs.

*Can be subject

to change depending on the purchase price of electricity.



Garbage disposal

375 NOK garbage fee per call to cover for garbage disposal for the guests within the ISPS-area.

The garbage disposal service will be provided by TPA in 2025. It shall be ordered within 24 hours before ETA. Agent/Ship has to declare the garbage.

Prices will be added once we have the contract in place by spring 2025.

Until we have released our prices, services shall be ordered from the waste disposal company by the ship, agent or cruise line. Payment is collected by the waste disposal company. Trondheim Port Authority can provide information about relevant service providers. TPA has to be informed about planned waste pick-up in order to ensure safe passage for embarking and disembarking passengers.

Welcome service

	Price
60 min concert by local musicians upon arrival	NOK 6 000
Distribution of local chocolates (from Nidar)	NOK 15 per piece

To be ordered no later than 14 days prior to call.



Other services

Other services are available at Trondheim Port Authority by request.

Mooring services

Trondheim:

The agent must order the service directly from the mooring company that is authorized by Trondheim Port Authority. The mooring company Trondheim Boatman is authorized to provide mooring services in Trondheim. Invoice fee from supplier may be added.

Hitra/Frøya/Namsos:

Mooring services are ordered directly with Trondheim Port Authority and follow the price list below:

Mooring of cruise ships docked at main cruise quay 68 (Trondheim), Spillum (Namsos)

Length of vessel	Price
0-60m	NOK 2 565
60-100m	NOK 7 693
100-160m	NOK 16 823
160 -250m	NOK 25 103
>250m = per extra man	NOK 549

Mooring of cruise ships at Ila quay 30 and Pir I quay 1 and 2 (Trondheim), Frøya, Hitra

Length of vessel	Price
0-60m	NOK 2 565
60-100m	NOK 3 846
100-160m	NOK 7 710
160 -250m	NOK 13 550
>250m = per extra man	NOK 549

Note: Variation in price between quays is due to the need for lineboats.

Outside normal working hours	Extra per h
Fridays 11PM to Mondays 7 AM	+ 50%
Departure later than 7 PM	NOK 285 per h
Between 11PM and 6 AM	NOK 433 per man
Public Holidays	+133% (549 NOK per hour)



Quays in Trondheim

PORT SERVICES / FACILITIES	
Distance to nearest pilot station	45 nautical miles
Bunker delivery /method	Yes, Truck / Trailer/ Barge
Supplies	Yes, if ordered
Waste handling	Yes, if ordered
Water handling	Yes, if ordered
Wastewater /method	Yes, Truck/Trailer/Barge
Rentals	Gangways (6m,8m,10m,12m) repos and fences
Tugboats	Yes, if ordered
Pilot/Emergency	VHF-Channel: 16
Trondheim Port Authority	VHF-Channel: 14
Medical emergency	113
Charts	458
Ship tenders allowed	Yes – enter guest harbour at Skansen
Ships stay min /max	No limitation
Tidal movement	Approx. 2.5m
Quay height at LAT	4.54 m
Fenders for rent	Yes, Yokohama fenders
Environmental limitations /restrictions	Member of EPI, open-loop scrubber alongside
Max number of cruise ships per day in port	4
Max number of passengers per day in port	9.000 pax



Specifications for quays in Trondheim

CRUISE QUAY 68	
ISPS Approved	Yes
Beam, Aircraft	No limitation
Length	96 m
Depth	13 m
Fenders	Vertical polyurethane fenders
Max size ship called quay 68	MSC Meraviglia (size), Queen Mary 2 (in length)
Terminal Building	No
Crew facilities	Discounts, WI-FI close by
ILA QUAY 30	
ISPS approved	Yes
Beam	55 m
Aircraft	No limitation
Length	280 m
Depth	8 m
Fenders	Rubber tires
QUAY 2 at Pir I	
ISPS approved	Yes
Length	140 m
Depth	9 m
Beam	70 m
Shore power connection	2.5 MW, 50 Hz, 660/690V, 6 Cavotec plugs à 350 A
ANCHORAGE to Skansen Guest Harbour	
Type of bottom	Mud
Minimum depth	30 m
Distance from anchorage to tender pier	1300 m



Quay at Frøya - Sistranda

PORT SERVICES / FACILITIES	
Distance to nearest pilot station	12 nautical miles
Supplies	Yes, if ordered
Waste handling	Yes, if ordered
Waste water /method	Yes, Truck/Trailer
Water handling	Yes, if ordered
Tugboats	Yes, if ordered
Charts	41
Tidal movement	Between 1.5 -2 m
ISPS approved	Yes
Ship tenders allowed	Yes
Beam	No limitation
Aircraft	No limitation
Length	99 m
Depth	8.5 m
Height at LAT	4.35 m
Fenders	Rubber tires
Environmental limitations /restrictions	Member of EPI, open-loop scrubber not alongside
Max size ship in port	200m
Bollard strength	50 t
Recommended ship size in port	up to 190m
Max number of passengers per day in port	1.000pax
Max number of ships per day in port	1
Crew facilities	None
ANCHORAGE	
Type of bottom	Mud
Minimum depth	40 m
Distance to tender pier (beeline)	500 m
DESTINATION FACILITIES	
Distance to town centre	850 m
Mailbox, ATM	150 m
Public Transportation, Taxis	150 m





Quay at Hitra, Sandstad

PORT SERVICES / FACILITIES	
Distance to nearest pilot station	5 nautical miles
Supplies	Yes, if ordered
Waste handling	Yes, if ordered
Waste water /method	Yes, Truck/Trailer
Water handling	Yes, if ordered
Tugboats	Yes, if ordered
Pilot/ Emergency	VHF-Channel: 16
Medical emergency	113
Charts	38
Tidal movement	Between 1.5 -2 m
ISPS approved	Yes
Ship tenders allowed	No
Beam	No limitation
Aircraft	No limitation
Length	80 m
Depth	11 m
Height at LAT	4.35 m
Fenders	Rubber tires
Environmental limitations /restrictions	Member of EPI, open-loop scrubber not alongside
Bollard strength	50 t
Largest cruise vessel in port	Hebridean Sky
Recommended ship size in port	up to 140 m
Max number of passengers per day in port	1.000 pax
Max number of ships per day in port	1
Crew facilities	Kiosk, museum
DESTINATION FACILITIES	
Hitra Coastal Harbour	300 m
Shop, Public Facilities	300 m
Tourist Information & Coastal Museum	300 m





Quays at Namsos – Kis & Spillum

PORT SERVICES / FACILITIES	
Distance to nearest pilot station	20 nautical miles
Bunkers delivery /method	Yes, Truck/Trailer/Barge
Supplies	Yes, if ordered
Waste handling	Yes, if ordered
Waste water /method	Yes, Truck/Trailer
Water handling	Yes, if ordered
Tugboats	Yes, if ordered
Pilot/ Emergency	VHF-Channel: 16
Medical emergency	113
Charts	47
Tidal movement	Between 1.5 -2 m
ISPS approved	Yes
Quays Beam	No limitation
Quays Aircraft	No limitation
Quay Spillum Length	65 m
Quay Spillum Depth	13 m
Quay Kis Length	80 m
Quay Kis Depth	8 m
Fenders	Rubber tires
Environmental limitations /restrictions	Member of EPI
Bollard strength Spillum quay	200 t
Bollard strength Kis quay	50 t
Recommended ship size in port	up to 220 m
Max number of passengers per day in port	4.000 pax
Max number of ships per day in port	2
Crew facilities	None
DESTINATION FACILITIES	
	Spillum / Kis
Distance to town centre	2.4 km / 750 m
Mailbox	1.2 km / 750 m
Public Transportation	800 m / 750 m
Taxis	2.4 km / 750 m
ATM	2.4 km / 750 m



Contact information

Business Developer Cruise

Maria Kühnl Undheim

Cell: +47 46 76 39 30

kuehnl@trondheimhavn.no

Harbour Master

Svein Olav Fagerdal

Cell: +47 95 26 30 18

fagerdal@trondheimhavn.no

📍 Skippergata 14,
7462 Trondheim

📞 +47 73 99 17 00

✉️ 1234 Torgarden
N-7462 Trondheim

🌐 trondheimhavn.no

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