Newsletter 2023 Trondheim Cruise Network



Celebrating record of 108 cruise calls



First call at Sandstad, Hitra

see page 3

Host of Bocouse D'Or 2024

see page 5





108 CRUISE CALLS IN 2023

Our last call was on 6th of December and will be the 108th call this season.

2023: 108 calls 177.700 pax

We can celebrate beating our previous record of 92 calls by surpassing it with 16 calls.

Five calls this season were on our islands Frøya and Hitra. These two facilities and the entire destination is made for expedition-sized vessels. Hitra Port



Photo: Trondheim Port Authority

entered our intercommunal port authority in the beginning of this year.

CONTAINER GANGWAY WORKS WELL

Enhanced gangway management

The tidal range of 2.5m can complicate gangway operations for some vessels.

We have solved this challenge with a container solution that can grant access from higher decks.

The container is compatible with our 8m, 10m and 12m gangways.



 ${\it Photo: Trondheim\ Port\ Authority}$

NEW STEELPLATES AND UPGRADED FENDERS

Quay upgrade

In spring our four steel plates were reenforced to support the save use of Yokohama-fenders. Additionally all polyurethane fenders were renewed.

The new fenders do not leave any stains on the ships' side and enables smooth mooring alongside. Thereby ships do not need to paint as often and save both the environment and workload. Yokohama-fenders are for rent in different sizes.



Photo: Trondheim Port Authority

NEW WELCOME FACILITIES

Brattøra – a neighborhood on the rise

World Nordic Ski

Championship

2025

The area around the port is developing into an attractive area for locals as well as guests.

In spring 2024 a new exclusive restaurant "Tollbua" will open, sauna and kayak-activities are planned in close proximity.

This year a new souvenir shop opened just outside the ISPS-

area surrounding the main cruise quay.



Photo: Morten Stene

FIS WORLD NORDIC CHAMPIONSHIP 2025

Trondheim will be hosting th FIS World Ski Championship in 2025.

The opening ceremony will be on 26th of February. The entire tournament will last until 9th of March.

We have cruise calls booked for the time frame and hope guests will have an unforgettable experience in Trondheim.

The organization committee is still on a look out for a hotel

ship to offer beds. Interested? Please contact:

kuehnl@trondheimhavn.no



Photo: Ski VM 2025

FIRST CALL AT HITRA

Hebridean Sky was the first cruise ship to call our facility at Sandstad, Hitra.

Guests feedback went through the roof and the vessel returned just 5 days later for another visit. A return is scheduled for 2024 as well.

The destination teams of Frøya and Hitra have also been up-

dating the shared excursion manual with 14 tours.



Photo: Kystmuseet

Two cruise facilities at Frøya & Hitra

SHORE POWER AT MAIN CRUISE QUAY

Shore power at main cruise quay by 2026

We have applied for funds to build a shore power facility at the main cruise quay. The investment is projected to cost 87 million NOK. We would then be able to deliver 50&60Hz, 6.6kV&11kV with the IEC80005-1 plugs and up to 12MVA by earliest 2026.

Otto Sverdrup used our shore power connection at quay 1, Pir I 10 times this season.

At Pir I we can offer a max capacity of 2380kvA, 50Hz, 690V with 6 IEC plugs.



Photo: Felix Seifert/ Trondheim Port Authority

ENVIRONMENTAL TOUR ONBOARD WITH LOCAL POLITICIANS

Together with TUI Cruises we invited local politicians and decisionmakers on board Mein Schiff 4 while docked in Trondheim.

Environmental tours on board

That is the fourth time we have been inviting them on an environmental tour on board, showing which measures are actually taken to reduce the vessels overall footprint. Those visits are valuable to share facts elevating the cruise businesses image in Norway.



Photo: Felix Seifert/ Trondheim Port Authority

MEASURABLE IMPACT THROUGH EPI

We have been using EPI since 2019 and have seen the average score rising ever since.



Cruise vessels have reduced their local emissions in Trondheim by 9.3ton NOx and 3ton SOx. CO₂ emissions per call have also been reduced.

We encourage the use of alternative fuels.

Emissions (tons) YTD i

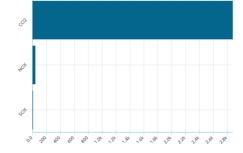


Photo: EPI

EXPECTING 198.000 GUESTS IN 2024

Attending Seatrades in 2024 In 2024 Trondheim Port expects 88 cruise calls and a maximum of 198.000 cruise guests. Three of those calls will be on the islands of Frøya and Hitra and two at our destination of Namsos.

Highlights next season are first calls from Seabourn Cruises, Saga Cruises and Ponant. Scenic Cruise will call Frøya for the first time.

Trondheim will be represented at Seatrade and the member events

of Cruise Europe and Cruise Norway.



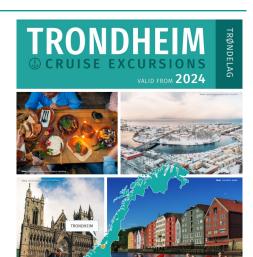
Maria K. Undheim Manager Cruise, Photo: Felix Seifert

NEW FULL DAY TOUR OFFERS

We have added six new tours to our excursion manual in Trondheim. Among them are longer tours outside the city as well as sustainable tours.

The updated cruise excursion manual will be distributed to shorex excecutives.

14 excursions on Frøya & Hitra are summarized in their own manual.



Updated excursion manuals

BOCOUSE D'OR 2024

Bocuse d'Or is the world's most prestigious chef competition.

It was established in 1987 by master chef Paul Bocuse, and has since evolved into a global culinary competition.

Bocuse d'Or Europe is the European qualifying competition for the international final of Bocuse d'Or.

This competition will be held in Trondheim on March 19-20



Photo: Foodboom / Trøndelag Reiseliv





Port of Trondheim

Photo: Grim Berge

We have released our prices for 2024.

We keep on offering 20% discount on quay dues between 01.10.-30.04.

From the 5th to the 9th call within a calendar year you'll get 5% off quay dues. The 10th and all subsequent calls get 10% discount.

The EPI-score continues to determine the sum of quay and harbour due.

DEVELOPMENTS PROJECTS

- Establish shore power for main cruise quay
- Continue feasibility study looking into establishing a new cruise berth
- Continue upgrading shore excursion parking area

We have no cancellation fees.

Fresh water bunkering, rental of gangways and waste handling are among the most popular services provided this season.

Finalized Port <u>prices for</u> 2024



PORT INFORMATION

Quay 68/ cruise quay:

Length: 96 m

Draft: 13 m

Airdraft: Unlimited

Beam: Unlimited

Quay 68 can take vessels up to 360 m. Quay 30:

Length: 280 m

Draft: 8 m

Beam: 55 m

Airdraft: Unlimited

Port service:

Waste handling: Yes
Wastewater method: Truck

Bunker delivery: Yes

Bunker method: Truck

Supplies: Yes

Tugboats: Yes

Anchorage: Yes

Other services: Yes



Port of Trondheim

Trondheim Cruise Network Mid-Norway

Trondheim Cruise Network is a network consisting of private and public companies with a common interest to strengthen sustainable growth in cruise traffic to Trondheim and Trøndelag to contribute to increased local value creation, also for the coastal route. The primary tasks for the network are to ensure a welcoming reception of cruise quests and promote the local excursion providers as well as the destination itself.

TRONDHEIM WELCOMES CRUISE PASSENGERS



Photos: top left corner: Ambassador Cruise Lines bottom left corner: Terje Holm

top right corner: Mykola Ksenofontov/Visit Trondheim bottom left corner: Terje Holm

We continuously strive to improve Trondheim and Trøndelag as a destination for your cruise tourists. Any feedback is highly appreciated.

Contact Information

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Find TRONDHEIM on:





Trondheim Cruise Network is a member of:

STATISTICS

Calls 2023: 108 Passengers 2023: 177.700 Turnaround: O Overnight calls: 4 Off-season calls: 22

Expected calls 2024: 88

Exp. pax 2024: 198.000



Photo: Trondheim Port Authority



