

## Terms, conditions and prices 2021

Trondheim Port Authority  
Valid from 1 January 2021





# Trondheim Port Authority

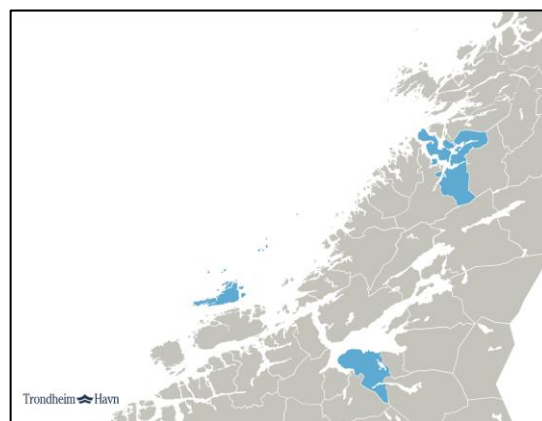
Trondheim Port Authority consists of several harbours in the region of Trøndelag.

Of those the following are cruise destinations:

**Trondheim**

**Frøya**

**Namsos**



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# General terms and conditions 2021

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The following commercial terms and conditions apply for Trondheim Port Authority (TPA) unless otherwise provided by law and related regulations or decisions. No liability is accepted for misprints.

## Ordering quay and service

In order for Trondheim Port Authority to grant you docking rights a formal request needs to be sent including: previous harbour, next harbour, security level of the vessel, waste declaration, intention to load and unload goods and invoice receivers. It is necessary to announce expected arrival time (ETA) at Trondheim harbour latest 24 hours in advance.

Trondheim Port Authority can provide the following services upon request that have been sent to Trondheim Port Authority by latest 12 am the previous day such as security, towing, water supply and mooring. Services are provided according to available capacity.

Quay allocation follows the first-come first-serve rule. However, security, depth and size can trump that rule.

Trondheim Port is an appointed emergency port. During the ongoing COVID-19 pandemic a previously unregistered call with emergency status has priority to the cruise quay facilities.

## Duty to provide information

Trondheim Port Authority can demand a copy of documentation to fulfill public requirements to keep statistics. This includes all information and documentation necessary to control, calculate and collect fees.

## Conditions for Harbour due

Vessels calling within Trondheim Port Authority's port areas are subject to a harbour due. **The harbour due is calculated using the vessel's gross tonnage (GT)** as stated in the vessel's tonnage certificate, pursuant to the International Convention on Tonnage Measurement of Ships of 1969.

The harbour due covers the Port Authority's costs related to facilitating safety and accessibility in the harbour fairway.

## Conditions for Quay due

Vessels calling at Trondheim Port Authority's public quays are subject to a quay due. **The quay due is calculated using the gross tonnage (GT) of the vessel.**

Quay dues are payment for the use of Trondheim Port Authority's quays, and are paid according to the length of stay, although never less than for 24 hours. The length of stay is defined as the time between berthing and unberthing, and is broken down to number of days. Six hours or less on a consecutive day will be counted as half a day. The quay due is charged to enable future infrastructural investments as well as maintenance and use of existing quays. Furthermore, planning, logistics, external communication and welcoming facilities are coordinated in connection to each call.

## ISPS fee

Vessels calling at Trondheim Port Authority's public quays are subject to an ISPS fee. **The ISPS fee is calculated by the total number of passengers.** The ISPS fee covers costs of all security measures during a call including staff, gates, fences and other equipment as well as administration.

# Prices 2021

All prices quoted in this document are stated in Norwegian kroner (NOK) and are VAT exclusive.

## Harbour and quay due

Quay due:	0.42 NOK per GT
Harbour due:	0.18 NOK per GT
<b>SUM<sup>1</sup> due:</b>	<b>0.60 NOK per GT</b>

The minimum quay due is NOK 7.000

The total due is determined by the vessels EPI (Environmental Port Index) score.

$$\text{Total due} = 0.60 \times \text{GT} + ((0.60 \times \text{GT}) \times \text{EPI mark-up in \%})$$

Calculate mark-up if EPI-Score is **NOT** 30:

$$\text{EPI-Score under 30: } \frac{1}{30} \times (30 - \text{EPI Score}) \times 100$$

$$\text{EPI-Score above 30: } \frac{-0,2}{70} \times (\text{EPI-Score} - 30) \times 100$$

EPI	+/- mark-up
0	100 %
10	66,7 %
20	33,3 %
30	0 %
40	-2,9 %
50	-5,7 %
60	-8,6 %
70	-11,4 %
80	-14,3 %
90	-17,1 %
100	-20 %

If the vessel did not send in data within 48 hours after the call to get an EPI-score, the score is set to: **0**

Since May 2019 an online portal is available to enter the data that calculates your score. Technical data about the vessel must only be submitted once for all participating Norwegian ports.

For questions about EPI please contact Trondheim Port Authority.

<sup>1</sup> Composition of due elements are subject to revision and might change. However, the total due remains the same.

## Discounts

The following discounts apply on quay dues:

### Seasonal discount:

Cruise ships calling during off-season get 25 % discount.

The season for cruise ship calls is 1<sup>st</sup> May to 30<sup>th</sup> September.

### Frequency discount:

Any cruise line (operating under the same brand name) calling several times within the same calendar year is entitled to a 10% discount on the 5<sup>th</sup> and all subsequent calls.

Accumulated discounts can not exceed 25%.

## ISPS due

	Price
Price per passenger per 12-hour	NOK 13.5
Minimum per call per 12-hour	NOK 10 000
Maximum per call per 24-hours	NOK 50 000

Changes in ETA or ETD that are announced less than 24 hours prior to call will cause additional fees.

They are charged in their full amount.

In case of unpredicted extra security measures related to COVID-19 outbreak, we will charge costs as occurred.

## Passenger due

Passenger fee is 5 NOK per passenger per call.

The passenger fee is not charged if passengers are not allowed to disembark according to national og local regulations.

## Turnaround fee

When cruise ship passengers start or finish their cruise in Trondheim, a turnaround fee will be charged in addition to the ISPS fee. The amount of the fee will be set in cooperation with the ship agent.

## Tender due

If you are anchored and use the tender facilities a fee of 1.500 NOK per day is charged.

This is to cover planning, logistics, external communication and welcoming facilities that need to be coordinated.

## Water supplies

	Price
Minimum charge	NOK 575
Price per m <sup>3</sup>	NOK 23
TPA plugs/unplugs within normal working hours (7AM-15PM)	NOK 625
TPA plugs/unplugs outside normal working hours	NOK 2350

Order of water supplies shall take place no later than 24 hours before arrival.

## Rental of equipment

	Price
Fences*	NOK 120 per piece per day
Gangway (6m, 8m, 10m, 12m)*	NOK 1 000 per day
Repos and 2 gangways*	NOK 2 070 per day
Yokohama-fender*	NOK 7 600 per day for 2 fenders
Use of wheel loader*	NOK 1 025 per hour
Use of truck with crane*	NOK 1 330 per hour
Use of dory (incl. 2 crew)	NOK 4 000 per hour

\* Hiring charges for TPA have to be added. 1 hour within normal working hours, 2 hours outside normal working hours.

Order shall be received 24 hours prior to use.

**More specifications are available in the Norwegian version “Havneregulativet 2021”.**



Picture shows the repos

## Hiring cost for Trondheim Port Authority

	Hourly rate
Normal working hours	NOK 625
Between 3 PM and 9 PM	NOK 938
Between 9 PM and 7 AM as well as Saturdays and Sundays	NOK 1250
Public Holidays	NOK 1456

Minimum 1 hour applies within normal working hours. Outside normal working hours a minimum of 2 hours are charged.

## Garbage disposal

300 NOK garbage fee per call.

The garbage disposal service shall be ordered directly from the waste disposal company by the ship, agent or cruise line. Payment is collected by the waste disposal company. Trondheim Port Authority can provide information about relevant service providers.

TPA has to be informed about planned waste pick-up in order to ensure safe passage for embarking and disembarking passengers.

## Welcome service

	Price
60 min concert by local musicians upon arrival	NOK 5 000
Distribution of local chocolates (from Nidar)	NOK 5 per piece

To be ordered no later than 14 days prior to call.





## Other services

Other services are available at Trondheim Port Authority by request.

## Mooring services

The agent must order the service directly from a mooring company that is authorized by Trondheim Port Authority. The mooring company Trondheim Boatman is authorized to sell mooring services in Trondheim, and their prices are listed below. Mooring service at Frøya or Namsos are executed by Trondheim Port Authority – see hiring costs.

### Mooring of cruise ships docked at quay 68

Length of vessel in meters	Price
0-60	NOK 2 066
60-100	NOK 6 196
100-160	NOK 13 537
160 ->	NOK 20 191

### Mooring of cruise ships docked at quay 30


Length of vessel in meters	Price
0-60	NOK 2 066
60-100	NOK 3 098
100-160	NOK 6 196
160 ->	NOK 10 900

*Note: Variation in price between quay 30 and 68 is due to the need for lineboats at quay 68.*

Outside normal working hours	Extra per h
Fridays 11PM to Mondays 7 AM	+ 50%
Departure later than 7 PM	NOK 213 per h
Between 11PM and 6 AM	NOK 348 per man
Public Holidays	+133% (442 NOK per hour)

# Quays in Trondheim

## PORT SERVICES / FACILITIES

Distance to nearest pilot station	45 nautical miles
Bunkers delivery /method	Yes, Truck/Trailer/Barge
Supplies	Yes, if ordered
Waste handling	Yes, if ordered
Waste water /method	Yes, Truck/Trailer/Barge
Water handling	Yes, if ordered
Tugboats	Yes, if ordered
Pilot	Channel: 16
Emergency	Channel: 16
Medical emergency	113
Charts	458
Ship tenders allowed	Yes – enter guest harbour at Skansen 
Ships stay min /max	No limitation
Tidal movement	Between 2-3m
Fenders for rent	4 Yokohama fenders
Environmental limitations /restrictions	Member of EPI
Max number of cruise ships per day in port	3
Max number of passengers per day in port	9.000 pax

## CRUISE QUAY 68

ISPS approved	Yes
Beam	No limitation
Aircraft	No limitation
Length	96 m
Draft	13 m
Fenders	Polyethylene
Max size ship called quay 68	MSC Meraviglia (size), Queen Mary 2 (in length)
Terminal Building	No
Crew facilities	Discounts, WI-FI close by

## QUAY 30

## Quay 30

ISPS approved	Yes
Beam	55m
Aircraft	No limitation
Length	280m
Draft	8m
Fenders	Rubber tires

## ANCHORAGE

Type of bottom	Mud
Minimum depth	30m
Distance from anchorage to tender pier	1.300m

# Sistranda quay at Frøya

## PORT SERVICES / FACILITIES

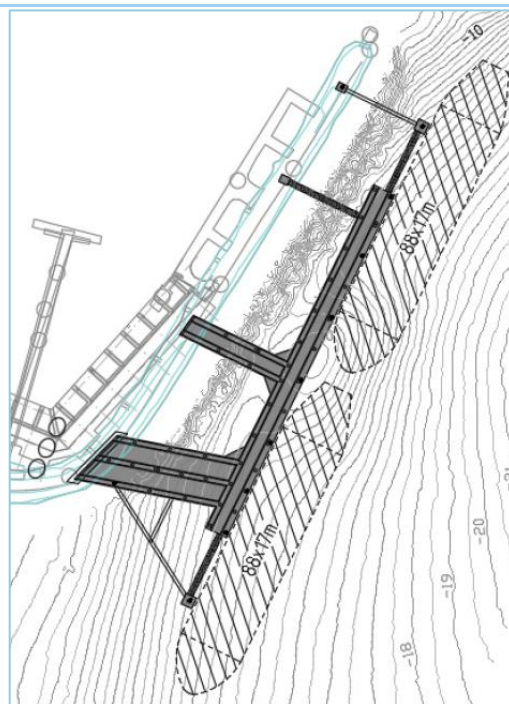
Distance to nearest pilot station	12 nautical miles
Bunkers delivery /method	Yes, Truck/Trailer/Barge
Supplies	Yes, if ordered
Waste handling	Yes, if ordered
Waste water /method	Yes, Truck/Trailer
Water handling	Yes, if ordered
Tugboats	Yes, if ordered
Pilot	Channel: 16
Emergency	Channel: 16
Medical emergency	113
Charts	41
Tidal movement	Between 1.5 -2 m
ISPS approved	Yes
Ship tenders allowed	Yes
Beam	No limitation
Aircraft	No limitation
Length	99m
Draft	8.5m
Fenders	Rubber tires
Fenders for rent	4 Yokohama fenders
Environmental limitations /restrictions	Member of EPI
Max size ship in port	200m
Bollard strength	50 t
Recommended ship size in port	up to 190m
Max number of passengers per day in port	1.000pax
Max number of ships per day in port	1
Ships stay min /max	No limitation
Terminal Building	No
Crew facilities	None

## ANCHORAGE

Type of bottom	Mud
Minimum depth	40 m
Distance from anchorage to tender pier (beeline)	500 m

## DESTINATION FACILITIES

Distance to town centre	850 m
Mailbox	150 m
Public Transportation	150 m
Taxis	150 m
ATM	850 m



# Quays at Namsos

## PORT SERVICES / FACILITIES

Distance to nearest pilot station	20 nautical miles
Bunkers delivery /method	Yes, Truck/Trailer/Barge
Supplies	Yes, if ordered
Waste handling	Yes, if ordered
Waste water /method	Yes, Truck/Trailer
Water handling	Yes, if ordered
Tugboats	Yes, if ordered
Pilot/ Emergency	Channel: 16
Medical emergency	113
Charts	47
Tidal movement	Between 1.5 -2 m
ISPS approved	Yes
Ship tenders allowed	Yes



Pictures of Kis quay



Photo: Amadea at Spillum quay

Quays Beam	No limitation
Quays Aircraft	No limitation
Quay Spillum Length	65m
Quay Spillum Draft	13m
Quay Kis Length	80m
Quay Kis Draft	8m
Fenders	Rubber tires
Fenders for rent	4 Yokohama fenders
Environmental limitations /restrictions	Member of EPI
Bollard strength Spillum quay	200t
Bollard strength Kis quay	50t
Recommended ship size in port	up to 220m
Max number of passengers per day in port	4.000pax
Max number of ships per day in port	2
Ships stay min /max	No limitation
Terminal Building	No
Crew facilities	None

## DESTINATION FACILITIES

	Spillum / Kis
Distance to town centre	2.4km / 750m
Mailbox	1.2km / 750m
Public Transportation	800m / 750m
Taxis	2.4km / 750m
ATM	2.4km / 750m



# Contact information

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